



Integrate Microsoft office productivity, email and collaboration into a single solution, and access it all from the Cloud.

## Trust **Prime IT Systems** to Manage **Office 365**

The biggest companies in the world - with the most demanding requirements - standardize on Microsoft solutions for productivity, communications and sharing. You can too. Office 365, managed by Prime IT Systems, integrates online versions of Microsoft's email and collaboration software with the familiar Office Pro Plus suite in a cloud delivery model. The cloud service meets your needs for robust security, 24/7 reliability, and user productivity. All at a subscription price you can easily afford.

### **BENEFITS**

#### **Slash the Cost of Productivity**

Office 365 is executed in the Cloud, which means that you lower costs in every way. You lower capital expense by replacing expensive licenses with low-cost subscriptions. And you virtually eliminate daily support costs, since the hosted solution requires no maintenance or support on your part.

#### **Pick the Best Service Fit**

Most firms enjoy the freedom and peace of mind provided by trusting Prime IT Systems to fully manage and support Office 365. Some clients prefer to manage Office 365 on their own, with Prime IT Systems as a backstop when services are needed. Our flexible support offering allows each client to entrust Prime IT Systems with what makes sense for their business and budget.

### **ABOUT Prime IT Systems**

- ✓ **Managed Services Provider**
- ✓ **Remote Help Desk and Onsite Support**
- ✓ **Real-Time Network Monitoring**
- ✓ **Experienced Technicians and Engineers**
- ✓ **Dedicated Account Managers**
- ✓ **Predictable Monthly Cost, Scalable Level of Service**
- ✓ **Remote Resolution of Issues Most of the Time**
- ✓ **Reduces Your Operational Costs**





### Select the Ideal Plan

Prime IT Systems supports all versions of Office 365, from the basic WEB-only access to the most complete versions including advanced functionality. Best of all, you can mix and match plans within your business, providing each user with only the capabilities that they specifically need, thus reducing monthly cost.

### Support You Can Count On

Whether your need is for adding or deleting users, supporting mailbox issues or other functionality, Office 365 support is available by phone, WEB Portal or EMAIL. Our Remote Control tool enables a technician to engage directly with end users so that our support team can remotely diagnose and resolve your issues most of the time. Onsite support is available whenever it's needed.

### Work Anywhere, Anytime

You can be productive no matter where you are. Every level of Office 365 provides full browser-based access to your Office 365 implementation. Add to that the option for access from any tablet or smartphone, and you've got the perfect tool for staying in touch and in control around the clock.

### About Prime IT Systems

At Prime IT Systems, we don't think you should have to pay for services you don't need. That's why we offer an individual approach to IT management so that you can select only the services that will benefit your company. The choice and savings are yours.

### Services Can Include

From 2 - 300 Users

Online Versions of Office including Word, Excel and PowerPoint

File Storage and Sharing with 1TB Storage/User

Full, Installed Office Applications  
(up to 5 Desktops, Tablets or Phones per User)

Business Class Email, Calendar, and Contacts with 50GB  
Unlimited Online Meetings, IM and HD Video Conferencing

Intranet Site for Your Teams with Customizable Security Settings

Corporate Social Network to Help Employees Collaborate

Personalized Search and Discovery Across Office 365

Enterprise Application Management

Self-Service Business Intelligence



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